

CRATE PREPARATION FOR YOUR CAT'S RELOCATION

Our caring team of experts will assist you in every step to prepare your pet for departure. Purchase crates well in advance so that your pets can get used to their crate at home, in a safe environment, prior to their travel.



1 Ensure your crate is in good condition, is airline approved and has external locking mechanisms on the door. Our experienced team will advise you on the appropriate size of the carrier depending on the needs of your pet.



2 Introduce your cat to the carrier without the lid and using a familiar smelling blanket. Reward your cat with treats and toys when on the blanket aiming to get them as relaxed and comfortable as possible.



3 Build up sessions so your cat is relaxed in the carrier for increasing amounts of time.



4 Add the top of the carrier without the door and repeat the routine by feeding treats through the ventilation grids with the aim that your cat will remain happy and relaxed.



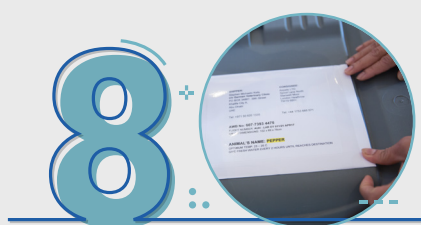
5 Use treats and praise when your cat is inside the crate. Do not fuss your cat too much when exiting as the rewards are given for the cat being inside the carrier.



6 Add the door to the carrier. By this stage the cat should willingly go in and out calmly and quietly. Gently close the door – reward with treats and open again, repeat and gradually close the door for longer periods.



7 Practice carefully lifting the carrier and moving the cat from room to room, and if you have access to the garden – outside and even take on car journeys.



8 Prepare the carrier for travel by lining with an absorbent pad and attaching necessary documents and stickers. Avoid bulky blankets and toys as these may be checked by customs.



9 30 minutes prior to loading your cats for travel, spray or wipe the inside of the carrier with Feliway (a synthetic form of cats' calming pheromones) to reduce anxiety and add comfort to their journey. Ensure to provide fresh water.