

CRATE PREPARATION FOR YOUR DOG'S RELOCATION

Our caring team of experts will assist you in every step to prepare your pets for departure. Purchase crates well in advance so that your pets can get used to their crate at home, in a safe environment, prior to their travel.



Choosing the right crate for your dog... A - measure the length of your dog from nose to bum.



Choosing the right crate for your dog... B - measure the length of the front leg to the elbow.



The length of the crate should measure A + 1/2 B to allow for a natural lying position.



The crate should be tall enough to allow your dog headroom in a sitting position.



Acclimate your dog to the bottom half of the crate, place their bed / toys / food inside so they willingly accept and are comfortable with the space.



Add the top of the crate, only fix the door when your dog stays in the crate and is relaxed. Close the door for increasing periods of time, so your dog accepts the crate as a safe place.



Practice placing your dog in the crate in different parts of the house, and even take car journeys with your dog inside the crate if possible.



Your pet shipping agent will advise the best preparation of the crate for relocation. This is often country dependent and should be customized to the individual dog.



We advise spraying the crate with calming Adaptil pheromone spray 30 minutes prior to loading your dog to relieve stress. Alternatively, your dog can wear an Adaptil collar which lasts for longer. Always provide plenty of fresh water prior to travel as well as frozen ice blocks in the water container of the crate which can thaw during the journey.